School Violence Prevention: Teachers Establishing Relationships with Students Using Counseling Strategies

Adam M. Volungis, Ph.D., LMHC Katie Howe, B.A.

Presented at the 83rd Annual Convention of the Eastern Psychological Association, Pittsburgh, PA, March 2nd, 2012



Department of Psychology Assumption College



School Violence

- Statistically, schools are still safer than out in the community... but students still spend a significant portion of their waking hours in school
 - Significant proportion of social interactions take place in school
- ♦ High profile shootings in the 1990s (e.g., Littleton, CO) to the present (Chardon, OH) has raised public awareness of school violence
- ♦ School violence is not just "school shootings" can range from verbal abuse, bullying, to other physical acts of violence (e.g., Long Beach, CA)

School Connectedness

- School Connectedness Quality of relationships between students and school personnel
 - Student perception of belonging/acceptance, trust, dignity/ respect, safety within the school context
- Associated with social and emotional well-being, academic achievement, and resiliency (e.g., Shochet et al., 2006; Smith & Sandhu, 2004)
- ◆ Vital role in preventing school (and community) violence (e.g., Brookmeyer et al., 2006; Resnick et al., 1997; Volungis, 2012)

Goal of Paper

- Enhancing school connectedness is more effective than such approaches as "zero tolerance" and profiling students
- ▲ Although there is a plethora of research recommending teachers/ schools to have "high" levels of school connectedness (the "what"), the literature on actual mechanisms to develop this key construct (the "how") is sparse
- Primary Goal: Translation of counseling strategies for teachers to utilize in their day-to-day interactions with students as a means to developing and enhancing school connectedness
 - Macro-level problem (school violence) that can be implemented through micro-level interactions with students

Developing a Teacher-Student Alliance

- Teacher-student alliance is a necessary first step in creating strong attachments that build school connectedness
 - An open and trusting relationship that is collaborative in nature
- Nurturant alliance (Bachelor, 1995)
 - Respect, nonjudgmental, empathic understanding, and attentive listening
 - Other related factors: dignity and genuineness

- ♦ The expectation is not for teachers to play the role of counselors but rather to develop and maintain relationships with students that foster open communication
- ▲ Although not always possible, it is highly recommended that teachers find a time to get to know their students when other competing interests are not fighting for their attention

- Attending & Listening
 - ♦ Proxemics awareness of physical presence
 - ♦ Eye contact gaze aversion
 - ♦ Nonverbal important part of listening and communicating
 - Paralanguage tone, pitch; use of "uh-huh" and "yes"

- ♦ Reflection and Validation of Feelings:
 - The goal is not to intellectualize the student's feelings but to encourage more free expression
 - Experience feelings in a safe and non-rejecting manner
 - Most students want validation and understanding before employing intervention or problem solving strategies
 - Validation does not equate to agreeing

Restatements

- Repeating back to the student the content and meaning of the statement, but in a clearer way
- Conveys curiosity and interest in what the student is saying vs. interpreting or reacting quickly

Reframing

- Explains and clarifies the student's meaning of the message
- Often adds a new context through which the behavior or incident is looked through
 - Shifts meaning/understanding in new direction for the student

Self-disclosure

- Helps students gain a better understanding of their own experience (and teacher's perspective)
- Helps students cope with challenges better and feel less alone

Challenge

- Intended to foster increased awareness of students' feelings and experience
- Using humor or confronting defenses in a gentle way

Teacher-Student Alliance Outcomes – Preventing School Violence

- Broad/Implicit outcome
 - Students who feel like they have close relationships with teachers they can trust and look up to, along with having their own thoughts/feelings validated, the less prone they are to contemplate acts of violence when distressed

Teacher-Student Alliance Outcomes – Preventing School Violence

- A more salient outcome of strong teacher-student alliances
 - Students are more willing to speak up when there is knowledge of a potential violent act
- Oftentimes perpetrators, or would-be perpetrators, share their plans of a violent act with other students before it takes place (e.g., Daniels et al., 2010; O'Toole, 2000)
 - "leakage"
- ♦ However, although leakage is a common occurrence, there are many times when students have prior knowledge of a violent act, but never report it to school personnel (O'Toole, 2000)
 - "code of silence"

Teacher-Student Alliance Outcomes – Preventing School Violence

- ◆ Students who may be hesitant to share any leakage have a greater proclivity to communicate such knowledge with a trusted teacher (Brinkley & Saarino, 2006; Daniels et al., 2010; Yablon, 2010)
 - In other words, a strong teacher-student alliance, built upon basic relationship building and communication skills, may be a key factor in breaking the code of silence.